

# Spond subprocessors

A subprocessor is a third party data processor engaged by Spond, who has or potentially will have access to or process User Content (which may contain Personal Data). Spond engages different types of sub-processors to perform various functions as explained in the tables below.

## Infrastructure

We use the following sub-processors to provide our cloud infrastructure environment and storage of our User Content:

Sub-processor	Entity Country
Amazon Web Services, Inc	Ireland and Germany

## Processing of User Content

We work with various sub-processors that monitor, maintain and otherwise support the Application Services. In order to provide this functionality these sub-processors may, but not necessarily will, have access to User Content:

Sub-processor	Entity country	Address	Purpose
Google, Inc	USA	1600 Amphitheatre Parkway in Mountain View, California	Geo Services Traffic/Event Analysis
Stripe, Inc	USA	510 Townsend Street San Francisco, California	Payment Processing
Nexmo, Inc	USA	23 Main Street, Holmdel New Jersey	SMS Notifications
Twilio SendGrid, Inc	USA	375 Beale Street, San Francisco, California	Email Notifications
Mailchimp, Inc	USA	The Rocket Science Group, LLC 675 Ponce de Leon Ave NE Suite 5000 Atlanta, Georgia	Email Newsletters
Datadog, Inc	USA	620 8th Avenue, Floor 45, New York, NY 10018	Observability and Monitoring
Mixpanel, Inc	USA	Global DPO, One Front Street, 28th Floor, San Francisco, California	Traffic/Event Analysis and Messaging
Pipedrive	USA	490 1st Ave South, Suite 800 St. Petersburg, Florida	Traffic/Event Analysis and Messaging
Userpilot	USA	2035 Sunset Lake Road Newark, Delaware	Onboarding and user interface guidance for Spond Club.
Typeform S.L.	Spain	Carrer de Bac de Roda, 163, 08018 Barcelona	User Surveys
Functional Software, Inc (Sentry)	USA	132 Hawthorne Street, San Francisco, California	Error Analysis
Nets Storebox	Norway	Haavard Martinsens vei 54,	Retail Cashback

		0978 Oslo	
Tradedoubler AB	Sweden	Birger Jarlsgatan 57A, 113 56 Stockholm	Online Cashback
Awin	Germany	Eichhornstraße 3, 10785 Berlin	Online Cashback
CJ Affiliate	USA	530 E Montecito St, Santa Barbara, California	Online Cashback
AppsFlyer	USA	100 1st Street, 25th floor San Francisco, California	Mobile Install Attribution
VenturePact LLC DBA (Outgrow)	USA	79 Madison Avenue, New York, New York	Marketing activities, harvesting consented e-mails
SparkLIT Networks Inc	Canada	4110 Shelbourne St Victoria, BC, Canada V8N 3E7	Promotional content

## Account Administration and Support sub-processors

Sub-processor	Entity country	Address	Purpose
Slack, Inc	USA	500 Howard St, San Francisco, California	Internal Communication Tool
Google, Inc	USA	1600 Amphitheatre Parkway in Mountain View, California	Email and Cloud Storage of Documents, Ads & Analytics
HubSpot, Inc	USA	25 First Street, 2nd Floor  Cambridge, Massachusetts	Customer-Relationship Management
Atlassian Pty Ltd.	USA	350 Bush St. Floor 13 San Francisco, California	Bug Tracking
Intercom, Inc	USA	55 2ND St FL 4 San Francisco, California	Support communication
Canny	USA	San Francisco, California 94114	Feedback platform
Ad Reform LLC	USA	Atlanta, Georgia 30318	Feedback platform (UserFeed)
Facebook	USA	1 Hacker Way, Menlo Park, California	Ads & Analytics

Entity	Entity country	Purpose
Atender	Norway	Support
Spond China	China	QA, technical troubleshooting
Frank & Dick	Norway	Marketing
Chimera Prime AS	Norway	Technical troubleshooting

